License Guide

Document Information

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1. Scope

This document will explain how the ADISRA SmartView license operates, how to register a new license, how to deactivate and use the same license on another machine, or reactivate a used license on a machine previously licensed.
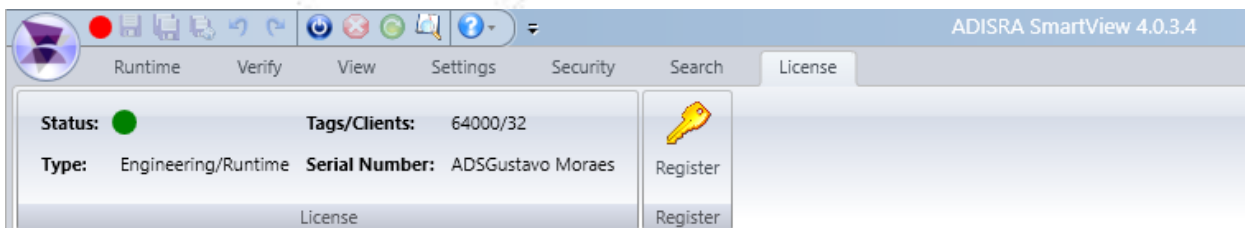
2. Summary

The ADISRA SmartView license authenticates a single machine to execute the ADISRA SmartView software. The license cannot be transferred to a different machine since it is associated with the unique components of the machine that issued the license code.

The license is generated using the machine's hardware identification that is based on 3 hardware components: CPU, HDD, and Mother Board. The component-based license ensures that the software will only work on that specific machine. If the user plans to change any of the three hardware components, we recommend the user contact ADISRA to deactivate the license and reactivate it after the hardware component has been replaced.

The ADISRA team securely generates the license with the customer's interaction and the license generation steps are explained in detail later in this document. It can be deactivated at any time, but if deactivated, the customer must contact ADISRA to reactivate the license.

Information about your license is available on the License ribbon. The information available is the license type, the maximum clients and tags number, and the license status. The license status is represented by a circle color: green means activated, yellow means trial version, and orange means there are five days remaining until trial expiration.
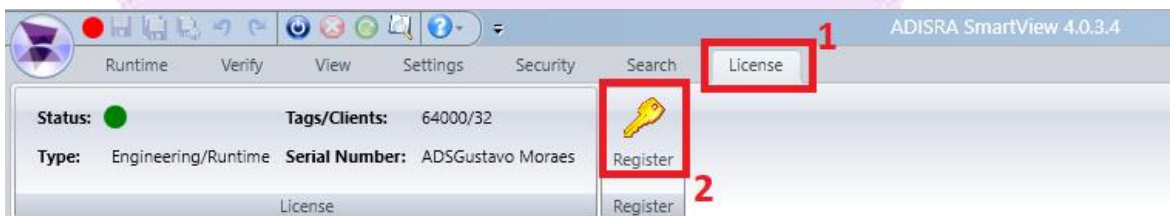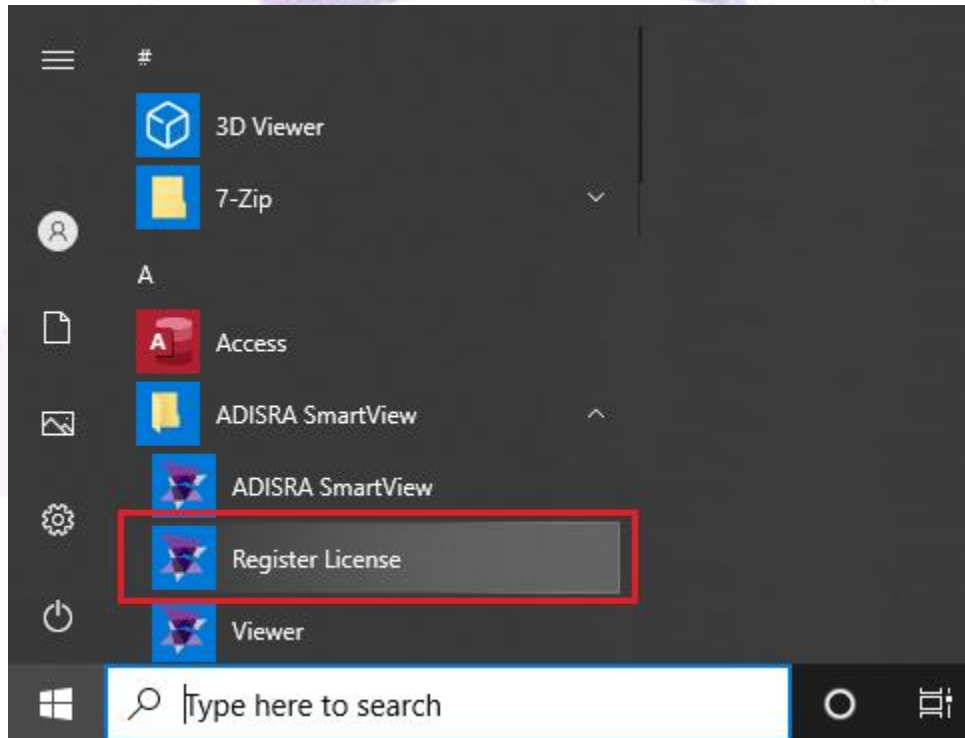
3. Registering a License

ADISRA SmartView gives the user 30 days development trial access when it is first installed. When the 30 days expire, a permanent license will need to be purchased to execute the software. The instructions below will show the steps to register a new license

There are 2 ways to open the "License Register" window.

1. Select the License tab in the banner and then the Register button:

2. Go to the Windows toolbar: Start > All Programs > ADISRA SmartView > Register License:

By using either method a or b, the following window will appear.

There are two license types: a Softkey and a Hard Key.

3.1. Softkey

The softkey involves a digital license using an archive ".lic" sent by ADISRA to validate. Follow the steps below to generate and validate the softkey license.

1. Click the button labeled Generate "license.code" to create the text filename with the Hardware ID. The file location will be displayed in the text box called Output Path.

NOTE: *The user can change the Output Path by clicking on the* [...] *button next to the Output Path text box.*

2. Attach the text file named "license.code" to an email and send it to info@adisra.com.

The software vendor will send back a License Key File that matches the Hardware ID. Download and save the license file to your storage drive. It is important to remember the license file location.

3. Enter the license key file location in License Path text box or browse to locate it by clicking on the [...] button and then click the Validate button.

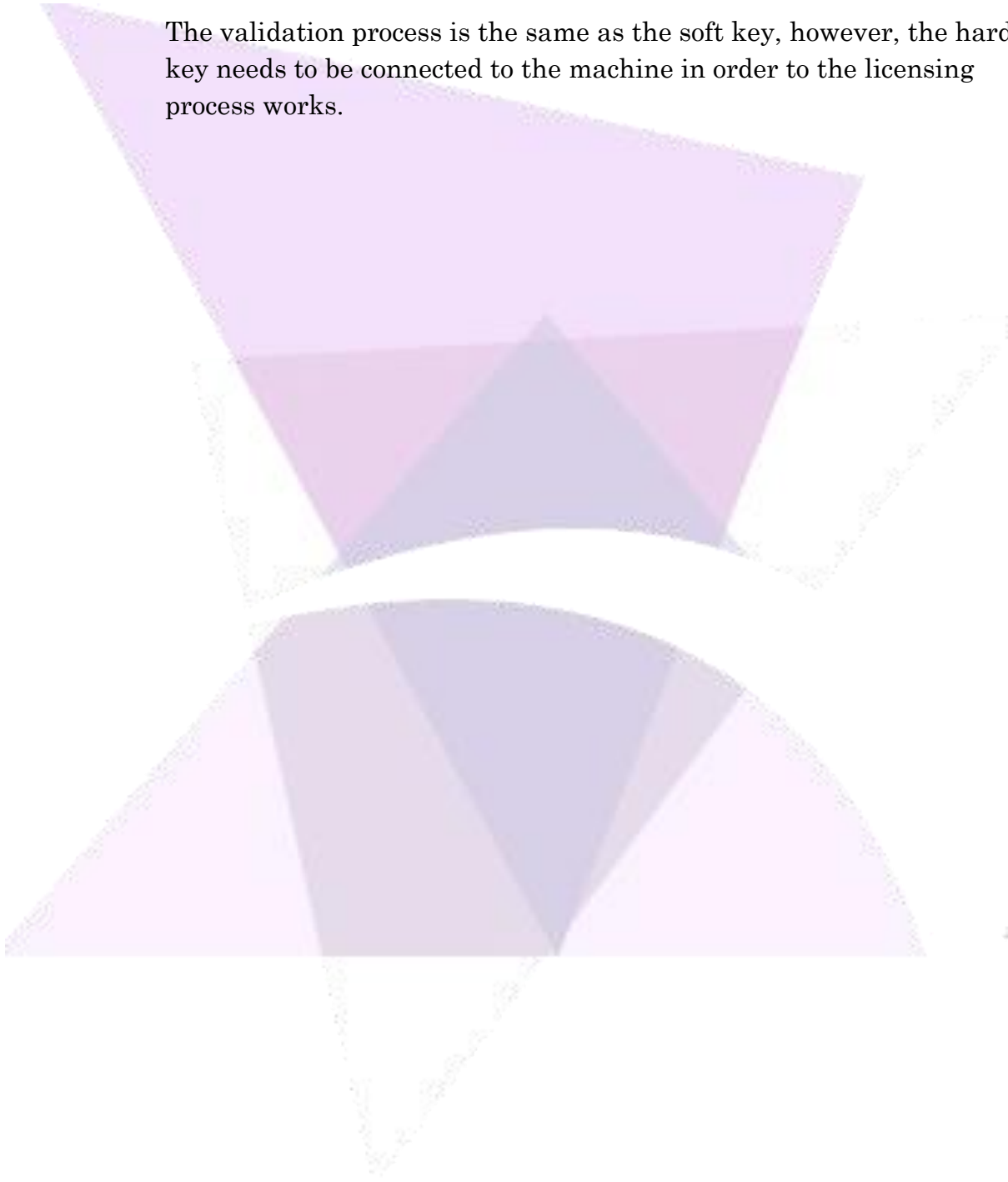4. You will be prompted to confirm the operation once the program accepts or validates your License Key.

You are now ready to use ADISRA SmartView

Close the Register License window and run ADISRA SmartView again.

3.2. Hard key

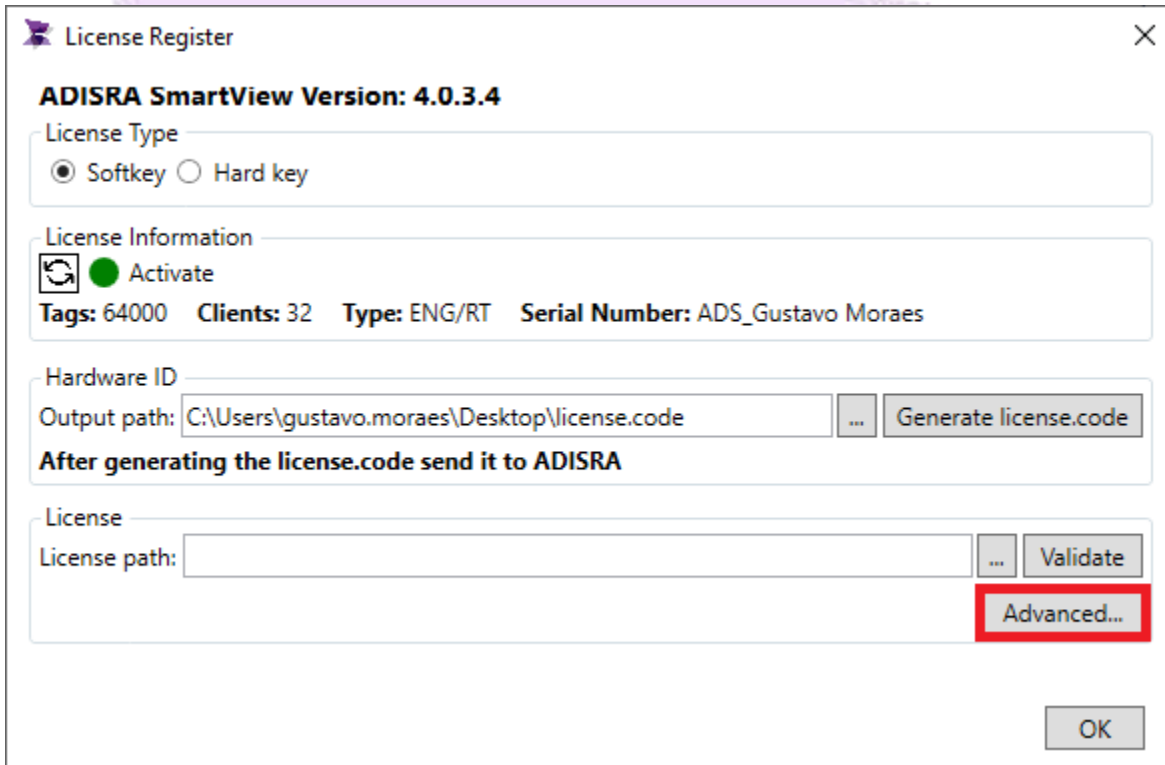The hard key license is used to generate the license to an external removable device.

The validation process is the same as the soft key, however, the hard key needs to be connected to the machine in order to the licensing process works.
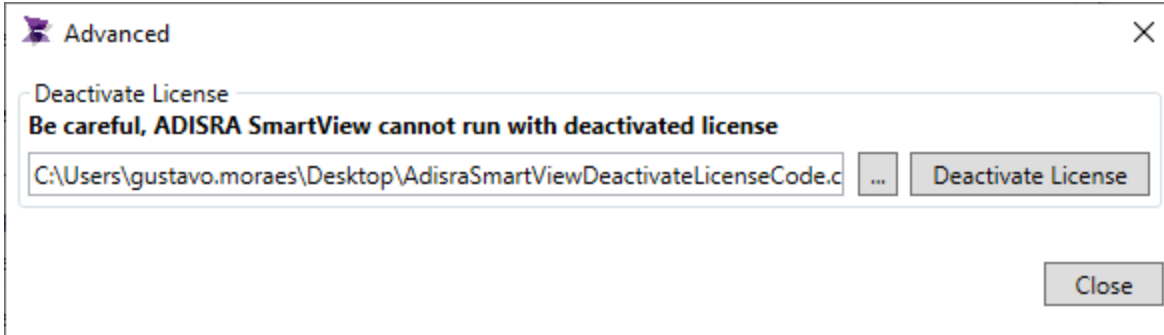
4. Deactivating License

ADISRA SmartView is registered to a specific machine. In order to use the license on another machine, it will be necessary to deactivate the current license. To execute the deactivation procedure, please follow the steps below:

1. In the License Register window, press the "Advanced…" button:
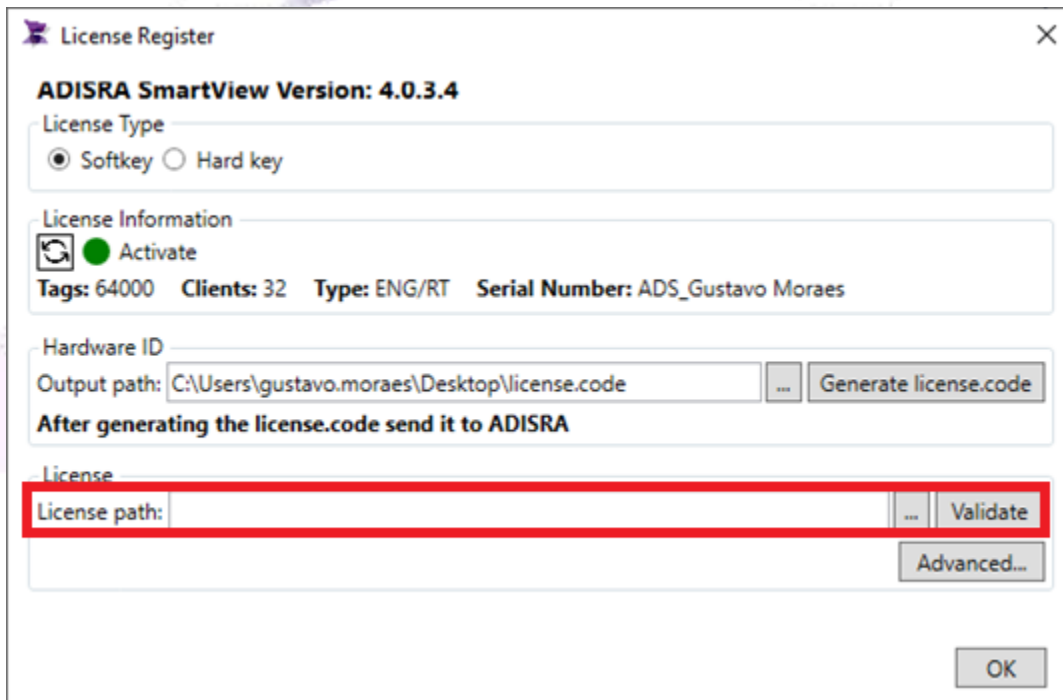

2. It will open a new windows so you may decide where the deactivated license file will be generated:

Note: the user can change the deactivated license file location by clicking on the [...] button next to the "Deactivate License" button.

3. Click the button "Deactivate License" to generate the file.
4. Once deactivated, ADISRA SmartView will ask for the license again and will not work until the license is validated again.

To validate the deactivated license again, send it to info@adisra.com and we will send the validated license back which you can add to the area below and press the button to validate.

5. Certificate of authenticity

When the user acquires a license for ADISRA SmartView, the software vendor/ADISRA will generate a certificate of authenticity for that license, this certificate contains the name or the company name and the email of whom the license is destined for, and some unique information: the serial number of the license and the hardware ID associated with the license.

See below an example of a certificate of authenticity: